

SPEAKING WITH IMPACT

ENHANCING VERBAL
AND NON-VERBAL SKILLS



Trainer:
Daniel Gonzaga

27-28 Feb 2025



9:30am - 5:30pm



Room 5, Level 2, Le Quadri Kuala Lumpur

Overview

Effective communication is key to both professional and personal success. This course helps participants refine their verbal and non-verbal skills to deliver clear, engaging and impactful messages. Through interactive activities, role-playing and expert insights, attendees will gain practical tools to enhance their communication.

Course objectives

- ✓ Build confidence in delivering clear and impactful communication.
- ✓ Enhance vocal delivery and adapt to diverse audiences.
- ✓ Master body language for presence and engagement.
- ✓ Align verbal and non-verbal communication.
- ✓ Interpret and respond to non-verbal cues.

Register now!

Complete the attached TRF and submit it to Fitriyah, GHR.
Email: fitriyah@ucsigroup.com.my (Ext: 2417)